



BRESCO BROADBAND

Internet - Telephone - Data Center

**ATTN: NOW HIRING EXPERIENCED INSTALLATION
TECHNICIANS looking for a great career opportunity!**

Job Type: Full-time / 40 Hours / Week

Location: Downtown Columbus / Central Ohio

Starting Wage: \$21.00 per hour

Travel: Company vehicle to drive in Columbus and within 1 hour of Columbus

Do you enjoy physical work both indoor and outdoors, talking with people, providing a great customer experience and learning new technologies?

Are you seeking an opportunity in a small business where you have independence, confidence, and can have control of your success?

Are you a natural leader who is adaptable and willing to learn new skills?

Bresco Broadband is one of the fastest growing ISP's in the Ohio. We focus on the customer experience and deliver blazing fast internet, TV and Telephone at affordable rates. Bresco Broadband has two Data Centers, and an extensive fiber optic network. We provide Fixed Wireless, Fiber and Multi-Tenant (apartment & condominium) Internet Access.

Our team is our most valuable resource. We take great care of our team and our team takes care of our customers. We provide our technicians with on-the-job training, company cell phone or \$50/Month Cell Phone Allowance, laptop and tools.

Our Field Technicians / Installers work as two-man teams and are responsible for multiple customer visits daily which could include completing site surveys, installing equipment, ensuring a quality internet connection and educating our customers on our services.

Installers/Technician Primary Responsibilities:

1. Conducting site surveys - determine the best positioning of our equipment for strongest signal reception.
2. Installing cutting edge technology - install mounts and antennas while ensuring wireless connectivity to company infrastructure.
3. Educating customers - review order with the customer and teach them the basics to use and enjoy their new service.
4. Working as a team of three, two field techs working at customer sites. and an office tech to support you.

A successful Field Technician / Installer will have the following:

- At least 2 years' experience as a technician performing related services for homes and/or businesses preferred. Entry level positions also available.
- Strong customer service skills; friendly, approachable and motivated with a strong work ethic and high degree of integrity.
- High energy, being resourceful, and strong multi-tasking skills.
- Excellent written and verbal communication skills.
- Basic computer skills; basic electronics and/or audio/video knowledge is helpful.
- Ability to stand for long periods of time on a ladder, lift at least 70 lbs at times, crawl into small spaces, work in all climates.
- Willingness to work flexible schedules including weekends, holidays and evenings.
- Must be able to work overtime at times, this position is 40 to 40+ hours a week.
- Must be willing to travel within 1 hour of Columbus
- Must possess a valid driver's license and have a driving record that meets company minimum safety standards and be able to be insured on company insurance policy.
- High school diploma or GED preferred; college or technical/vocational school a plus.
- Alarm, Cable or Satellite installation experience is a plus.
- Passion for technology is a plus.
- Construction, Roofing, Drywall, Maintenance background a plus.

Benefits:

Health Insurance 90% company paid, employee pays \$22 per pay or \$3,380 in annual Medical HSA benefits in addition to pay. If married, the company will pay 50% of Family Plan or Employee+Spouse or Employee+Spouse+kids.

6 Paid Holiday's

14 Days PTO (Paid Time Off) Sick or Vacation Time (Pro-rated depending on start date)

Technical Training as required for position

Free Internet & TV if living in our service area

Training Reimbursement

Flexible Schedule for College Students

If you're hired, you'll also be rewarded with:

- Safety Training & Certification at a Fall Protection training facility.
- Training on network equipment, Cat5 Cabling, and Fiber Splicing.
- A new and different project each workday, all year long
- The ability to work on your own - yet be part of our winning team
- Use of company Vehicle during work hours, Fuel, Maintenance & insurance provided
- Company cell phone or \$50/Month Cell Phone Allowance, laptop and tools provided
- 90% Paid Healthcare or \$3,380 annually in a Healthcare HSA Account
- Training on new technologies.
- Learn new skills like fiber installation and termination.
- Team and company group activities
- Unlimited career potential
- Bonuses for meeting personal and company goals
- Over-Time and Pay starts at over 40 hours, paid at 1.5 Times regular hourly rate. Holiday Pay for working holidays at 2 times regular hourly rate.

ADVANCEMENT OPPORTUNITIES WITH BRESKO BROADBAND:

Trainee for first 90 - 120 Days

Installation Tech Level 1

Installation Tech Level 2

Senior Installation Tech

Project Manager – Responsible for laying out projects and supervising installation

Scheduler – Supervise and schedule field technical staff